Contact # 470SHA18D000M TIN: 26-3499518 Cage Code: 4VRV3 DUNS: 802022033

# SUPPLY CHIMP (formerly Mono Machines) GSA Catalog



GENERAL SERVICES ADMINISTRATION

FEDERAL SUPPLY SERVICE AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST (Terms and Conditions)

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantagel, a menu-driven database system.

Www.gsadvantage.gov

www.gsadvantage.gov

SCHEDULE 51V - HARDWARE SUPERSTORE Contract Number: Special Item Number: **47QSHA18D000M** 332510C

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at:

Contract Period: 12/01/17 through 10/29/2022

03/12/2021

SUPPLY CHIMP 228 Park Ave S #36842 New York, NY 10003-1502 Phone (800) 592-1306 Phone: (347) 410-9063 Fax: (877) 225-8755

For GSA Pricing:

gov.supplychimp.com

Business type: Small Business, Minority Owned Business

Customer Information 1a. Awarded SIN:

13a. Ordering address:

332510C

Hardware Superstore, See products & prices below.

WEI44088 1b. Lowest unit priced Model Number: 1c. Hourly rates: Not Applicable 2. Minimum Order: \$100.00 \$150,000.00 3. Maximum Order:

Delivery within the Continental 48 states. OCONUS shipping quotes can be requested by customer.

5. Point(s) of production: United States of America, Germany, Japan, Italy 6. Discount from List Price: Prices shown herein are net (discount deducted)

7. Volume Discount: \$20,001 and up additional 1%

8. Prompt Payment Discount: Ν/Δ

9. Government, Commercial Credit Cards Accepted: IMPAC. MasterCard, Visa, American Express, No minimum charge. Purchases accepted above and below the micro-purchase threshold.

10. Foreign Items: Country of Origins listed on www.gsaadvantage.gov and on www.gov.supplychimp.com

11a. Time of Delivery: 1 to 3 business days depending on product and/or manufacturer

11b. Expedited Delivery 3 day delivery if ordered by 12 PM Pacific Time (depends on product and/or manufacturer) – additional fees for expedited shipping

Next day and 2-day delivery if ordered by 12 PM Pacific Time (depends on product and/or manufacturer) – additional fees for expedited shipping 11c. Overnight Delivery: Available on request

11d. Urgent Requirements

12. F.O.B. Points: FOB Destination for 48 Continental States. Shipping available to Hawaii, Alaska, Puerto Rico, Overseas - additional shipping days and charges

D-CONUS/ O-AK,PR,HI

SUPPLY CHIMP 228 Park Ave S #36842 New York, NY 10003-1502

13b. Ordering Procedures: Email, Fax or Call to place an order

SUPPLY CHIMP 228 Park Ave S #36842 14. Payment address: New York, NY 10003-1502

15. Warranty Provision: All products purchased from Supply Chimp are covered with the manufacturer's warranty. Warranty periods vary from one manufacturer

to another and by item and product. Contact Supply Chimp, the manufacturer or visit our website for specific product warranty information. Warranty claims can be made directly to the manufacturer. Please contact Supply Chimp with any questions.

16. Export packing charges, if applicable: Handled at request of customer

17. Terms and conditions of Gov't Credit Cards: Government purchase cards are accepted above micro-purchase thresholds.

18. Terms and conditions of rental, maintenance, & repair: Not Applicable 19. Terms and conditions of installation (if applicable): Not Applicable 20. Terms and conditions of repair parts indicating date of Not Applicable parts price lists and any discounts from list prices:

21. List of service and distribution points: Not Applicable 22. List of participating dealers: Not Applicable 23. Preventive maintenance: Not Applicable

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Recycled, Bio-Preferred, AbilityOne, Green Products, CA Prop 65 and more.

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show@here full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/. Not Appicable

Contact # 470SHA18D000M TIN: 26-3499518 Cage Code: 4VRV3 DUNS: 802022033

# SUPPLY CHIMP (formerly Mono Machines) GSA Catalog



25. Data Universal Number System (DUNS):

802022033 4VRV3

26. Notification regarding registration in Central Contractor Registration (CCR) database: SUPPLY CHIMP is registered on the SAM database

## Order Cancellation Policy

Order cancenation routly
In the unlikely event you wish to cancel your order, you may do so by emailing or calling Supply Chimp customer service to make a cancellation request. Orders can be canceled if done so prior to shipment.
If your order has already shipped (missed cancellation window), you may still return your order to Supply Chimp by following the directions under the Returns & Replacements section below. We strongly recommend customers refrain from refusing delivery of unwanted orders, as they will be charged for both the outbound and return shipping charges associated with that order. These charges will be deducted from any order refund amount. We can not guarantee the final disposition of any orders where the customer or recipient has refused delivery.

Returns & Replacements
In the event that an item needs to be returned e.g. a damaged or incorrect item, contact us immediately to begin the return process. All products are shipped directly from the distributor warehouse and ARE NOT shipped back to the Supply Chimp business address.

Products must be returned within 30 days of purchase, in new and resellable condition and must be in the original box. Please note that a 20% restocking fee may be charged for returned products. Return

shipping may be the responsibility of the customer unless item was shipped in error. Returns over 30 days will not be accepted.

Credit will not be issued on shipping charges or special shipping fees. When returning a product that originally received free shipping, your credit will be reduced by the normal shipping costs charged to Supply Chimp.

Some items are non-returnable. At this time, non-returnable items include but are not limited to SEM Hard Drive Crushers, Kobra Branded Products, Pelican Branded Cases, FireKing built to order safes and

file cabinets, food/perishable items, and some furniture. Please call us with any questions at 800.592.1306 or via the email provided on the contact page. Please provide an order number when contacting us. Thank you.